### Support Packages

**Contact Us For Pricing**

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**LIFETIME**

**Foodini**

Foodini comes with an accessory box which has everything you need to start printing.

Volume discounts available for 100+ units.

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**Online Support**

24x7 access to our online support page. Find how-to articles, discover additional features of Foodini, get tips on how to create the best prints, and more.

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**Starter Support - First Month of Use**

**Starter Package A**

Remote: 1 Video Call

- Up to 3 hours
- ✓ Learn how to use Foodini
- ✓ Get familiar with printing
- ✓ How to create basic prints

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**Starter Package B**

Remote: 4 Video Calls

- Up to 2 hours per call
- ✓ 1 call per week
- ✓ Learn how to use Foodini
- ✓ Get familiar with printing
- ✓ How to create basic prints
- ✓ Create custom prints
- ✓ Testing prints

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**Starter Package C**

Remote or Onsite at Client: 1.5 Days

- Creation of custom print designs
- ✓ We print with your ingredients/products
- ✓ Training client teams

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**Starter Package D**

Remote and Onsite at Client: 4 Days

- Creation of custom print designs
- ✓ Testing recipes/ingredients and print designs that can be a unique offering to your customers
- ✓ Training client teams
- ✓ We demo Foodini and present onsite results to stakeholders

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**NATURALMACHINES.COM | SUPPORT PACKAGES**
## SUPPORT PACKAGES

**CONTACT US FOR PRICING**

### CONTRACT SUPPORT - WITH CONTINUED USE

<table>
<thead>
<tr>
<th>6 MONTHS</th>
<th>12 MONTHS</th>
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</thead>
<tbody>
<tr>
<td>Video calls</td>
<td>Video calls</td>
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- ✓ Up to 5 hours per month
- ✓ Up to 5 hours per month

### IN LIFE SUPPORT

### PROJECT SUPPORT

**REMOTE AND/OR ONSITE**

| 2 DAYS | 4 DAYS | 6 DAYS |

- ✓ Set Up and creation of menu/ prints
- ✓ Creation of custom designs
- ✓ Calibration of new ingredients
- ✓ Assistance with special projects

### PROOF OF CONCEPT:

**NEW MENU OR PRODUCT DESIGN**

**REMOTE AND/OR ONSITE**

| 5 DAYS | 10 DAYS |

We help create a Proof of Concept trial to test your project design with Foodini. Together we will define a scope, ingredients to be tested, prints designs and success criteria, using client specific recipes/ingredients. Each print is timed, photographed and filmed. The results are shared and will determine the next steps of the project.

- ✓ 40% of time: Define Scope of Works and Test Prints at Natural Machines
- ✓ 60% of time: Senior Consultant Onsite

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